



ANSWERS TO QUESTIONS

Negotiated procedure without publication: Virtual Knowledge Center (VKC) in the Mediterranean sea-basin - 17 - PRO083WED-2017

With reference to the above-mentioned negotiated procedure without publication, please find below the answers to the questions posed by the interested companies:

REQUEST FOR CLARIFICATIONS Nr. 1 (dated Friday 19/05/2017 10:27)

Question 1: The first result proposed is the handover of the VKC to the server of the UfMS. We would like to receive further information about this server if this information is available to tenders:

- UfMS server has been already built?
 - In case that this server has been already implemented, which are its main features?
 - In case that this server has not been implemented yet, which are the requirements for it? Will it be a cloud server or a dedicated one?
- Should hardware and software server maintenance costs be part of the expenses in charge of the Contractor during the implementation of the contract?

Answer: Due to security reasons, the server of the VKC must be located out of the UfM network infrastructure; either in the cloud or in a physical server of a specialized company like COLT, ARSYS, etc.

1

Concerning to the second point, the hardware and software server maintenance costs must be taken by the Contractor.

Question 2: Although the expert in IT systems should be located in Barcelona, in case that other experts should be involved in the project, is it possible to work remotely for one or some of the experts involved?

Answer: Yes, if other experts are involved they may do some of the work remotely

REQUEST FOR CLARIFICATIONS Nr. 2 (dated Monday 22/05/2017 10:52)

Question 3: Could you confirm if the cost of the computer systems, domain management, installation of servers, etc. will be paid by the awarded company or shall be taken from your servers?

Answer: All the cost of the computer systems, domain management, installation of servers, etc. must be taken by the awarded company.

Question 4: In page 8 of the Terms of References is stated that The VKC should be compatible with the computer specifications and operating systems for the UfMS but does not say what they are.



Answer: The computers of the UfM are running Windows Operative Systems and web browsers like Internet Explorer, Chrome, etc; from all the UfM computers we should be able to access the VKC and to download/upload documents. Other web sites (e.g. BLUEMED, SwitchMed, etc.) should contain links to the VKC and vice versa.

Question 5: With regards to the requirements for the expert, could you please indicate the languages used in the VKC required in Specific Experience

Answer: For the expert, very good command of spoken and written English is mandatory. Very good command of Spanish/French/Arabic as an advantage. As to the languages used in the VKC, a professional agency will translate the VKC content from English into French and Arabic.