



Barcelona, 17 September 2021

## ANSWERS TO QUESTIONS

### **Fixed telephony and internet services – 01 - PRO346LAD-2021**

With reference to the above-mentioned procedure, please find below the answer to the questions posed by the interested companies:

#### **REQUEST FOR CLARIFICATIONS Nr. 1 (dated Tue 07/09/2021 10:20 AM)**

**Question 1:** New terminals? From reading the specifications, we understand that the supply of 80 new 7841 terminals is required. It doesn't indicate anything about the maintenance of the current ones, neither softphone nor anything like that, is that correct? Please could you confirm?

**Answer:** Yes, new terminals are requested. The maintenance of the current terminals is not requested, they must be substituted with the new terminals. Softphone is requested for the new terminals.

**Question 2:** We also don't know or request if the analog terminals are going to be maintained, in order to maintain the ATA190 and license accordingly. Please could you confirm? A priori what we understand of the requirements are 80 units 7841 terminals only.

**Answer:** Analogic terminals are not requested; the current ones will not be maintained.

**Question 3:** You're asking for Jabber to manage calls and schedules from the PC, not as an additional device. Please could you confirm?

**Answer:** Jabber is not a device; it is a software to control the telephones.

**Question 4:** There is talk of 4 routers. Please, set the requirements (use / supply?) And tell us if they have to be supplied, if they are going to be for the connection to the PSTN, if it is necessary to supply cards. (the requirements are mixed with those of the IVR system).

**Answer:** The 4 routers will be managed by the internet provider. The provider should provide the devices that can cover the required capacities for the internet connection of the UfM. The provider can select the model that ensures the business continuity for the UfM.

**Question 5:** In the Annex IV Financial Offer the sums of the prices of the sections Dedicated Fiber, FTTH or equivalent and Fixed telephony services are a monthly quote (C2 cell) but in the last 2 – Consultancy Services and Devices per new lines and other services – you required a total price, not monthly. We are checked that the prices added in these sections are summed to the total monthly quote. Is correct that the result of B61 and D68 be part complete of the total monthly quote, C2?



What should we inform in Consultancy Services and Devices per new lines and other services? the total prices per unit or the monthly prices?

**Answer:** The provider should inform the total price, feel free to add a note with the monthly price. The amount offered in cell B61 corresponds to 1-day all-inclusive fare for a senior engineer. The amount offered in cell D68 corresponds to the sum of the devices per new lines and other services.