



Barcelona, October 25, 2024

ANSWERS TO QUESTIONS

Maintenance Contract of the UfM Project Monitoring System - 01 - PRO525DOP-2024

With reference to the above-mentioned procedure, please find below the answers to the questions posed by the interested companies:

REQUEST FOR CLARIFICATIONS Nr. 1 (dated Wednesday 23/10/2024 10:27)

Question 1: *The Project Monitoring System appears to use version Laravel 8.0. Are there any plans to upgrade this to more recent versions of Laravel (current version is 11.0)? Is it correct to assume that upgrading the Project Monitoring System is out-of-scope of this request (otherwise the 300 hours to both upgrade as well as maintain a new version for 3 years is likely to be insufficient)*

Answer: If the upgrade to more recent versions of Laravel is necessary in order to meet the objectives and expected outcomes of the contract, thus this upgrade should be considered as part of the tasks required and included in the offer. In case the upgrade is not necessary to meet the objectives and outcomes of the contract, then it is not necessary to include it.

As indicated in the ToRs, the overall objective is to ensure the provision of services related to the continued functioning of the UfM Project Monitoring System (PMS) as well as the “Senior Officials restricted area” and to develop occasional improvements and additions that may arise with time, as indicated by the UfMS Project Manager.

In particular the contract aims at:

- Troubleshoot and deploy solutions to occurring and recurring issues;
- Adapt and optimise existing features and functions to arising needs;
- Devise and deploy new functions and features to reflect new realities and priorities;
- Provision, installing and renewal of security certificate (SSL certificates);
- Hosting on a server the subdomains.

It is expected that the contracted company ensures technical back-up and support to maintain the validity and utility of the PMS and SOs restricted area as main reference tool on project development and provide expert support to ensure the smooth running of the system for UfMS users.