



Barcelona, 9th of October 2025

REPLIES TO REQUEST FOR CLARIFICATIONS

Procedure: Supply of IT Devices (Provision of PCs, laptops and screens) – 40 – PRO585LAD-2025

With reference to the abovementioned procedure, please find below the answers to the questions received from interested economic operators:

REQUEST FOR CLARIFICATIONS #1 (Received Tue 07/10/2025 15:14)

Question 1. Item 2 – 15” Laptop (screen size equivalence)

*Would a **16”** screen be accepted as equivalent provided all functional requirements (performance, ports, resolution/ergonomics) are met, in line with the **equivalence** note in **Annex II**?*

Answer 1: Yes, it is acceptable.

Question 2. Item 3 – Touchscreen Laptop (14” vs 15” and CPU bin)

*The table states **15” touchscreen**, but the comparative reference is **Dell Inspiron 14 Plus (14”)**.*

- a. Please confirm whether a **14” touchscreen** configuration is acceptable.*
- b. The spec cites **Snapdragon X Plus, X1P-64-100**. We intend to offer **Snapdragon X Plus, X1P-78-100** (same family/architecture, higher bin), meeting or exceeding the requested functionality and performance. Please confirm this is acceptable as **equivalent/better** under **Annex II**.*

Answer 2: Yes, a. and b. are acceptable.

Question 3. Warranty – 3rd year SLA

*We note a **2-year warranty from Provisional Acceptance with on-site NBD (09:00–17:00) and ≤10-day repair SLA**. If we propose a **3rd year**, should the **same SLA** (NBD + ≤10 days) also apply during year 3, or would a **manufacturer carry-in** warranty be acceptable?*

Answer 3: The same terms of warranty must be applied during the 3 years.



Question 4: Delivery & Acceptance logistics

We understand the **place of acceptance** will be indicated in the **delivery order**; the purchase order template shows **UfM HQ – C/ Pere Duran Farell 11, 08034 Barcelona (09:00–17:00)**.

- a. Please confirm this as the **default site** or indicate if **additional sites** may be used.

Answer 4a: We confirm the default site only as indicated.

- b. Is a **prior appointment, point of contact, or loading dock** procedure required for reception?

Answer 4b: We do not have a prior appointment, point of contact, or loading dock procedure required for the reception of the items.

Question 5. Keyboard layout (all laptops)

Could you confirm the required **keyboard layout** (e.g., **Spanish – ES-ES**)?

Answer 5: Yes, we do confirm it.

Question 6. Partial invoicing

In case of **partial deliveries**, once a delivery is accepted, may we issue a **separate invoice** for that accepted portion (payable within 45 days), or do you require a **single invoice only** after the final acceptance of the whole supply?

Answer 6: separate invoices are admissible.