



Barcelona, February 2, 2026

ANSWERS TO QUESTIONS

Procedure: Communication services - 03 - PRO636CPA-2025

With reference to the above-mentioned procedure, please find below the answer to the question posed by the interested company:

REQUEST FOR CLARIFICATIONS Nr. 9 (dated Wednesday 28/01/2026 16:32)

Question 1: *With reference to the above-mentioned procurement procedure, we refer to Annex III: Organisation & Methodology – Communication Services – 03 – PRO636CPA-2025. In this annex, there is no reference to service sectors 1 and 5. Could you please clarify whether the organisation and methodology for these sectors are required to be addressed?*

Answer: Sector 1 is horizontal in nature, and its elements will be assessed through the KPIs and case studies requested. Sector 5 covers occasional, on demand training activities, which will be defined through specific order forms during implementation. It is therefore not intended to be evaluated as a separate scored section.